

E-000000C-11-0328

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM



0000143166

Investigator: Jenny Gomez

Phone: 2013 MAR -4 A 9:59

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 108982

Date: 3/1/2013

Complaint Description: 01H Billing - Smart Meter  
N/A Not Applicable

Complaint By: First: Gary Last: Hollister

Account Name: Gary Hollister

Home:

Street:

Work:

City: Paradise Valley

CBR: a.c.

State: AZ Zip: 85253

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-000000C-11-0328\*\*\*\*\*  
OPPOSE

I spoke with APS and asked them to replace my "smart" meter with the analog meter due to health concerns. The APS representative said they would but that it would be temporary, as APS has to get the OK from the commission.

I know that California has made a provision for utility customers to "opt out" of the rf emitting meters by paying a one time fee and a small monthly fee. I ask that the commission please provide for something similar for the utility customers of Arizona.

Please contact me with the commission response to this issue.

Thank you  
\*End of Complaint\*

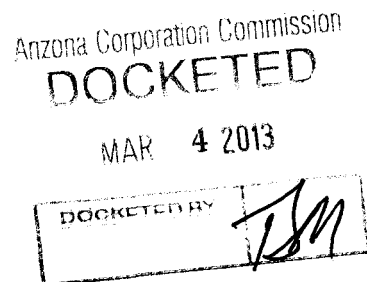
Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed

I called consumer and left my name & telephone number for him to reach me if he has any questions.  
\*End of Comments\*

Date Completed: 3/1/2013



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Opinion No. 2013 - 108982

---